postmetry

S

What's inside the newsletter from

Sonos

Sender	no-reply@con.sonos.com
Sending platform	Braze
Sector	High-tech & electronics
Emails read	12 campaigns, 3 transactional
Period	August – October 2026

Our address was subscribed in August 2026, after the CNIL recommendation was published (April 14, 2026).

Overall score

A B C **D** 63/100 E F

The main finding

An open-tracking pixel is present on the last 3 campaigns.

It is the first of 16 points to fix. The highest score is deliverability (93/100), the lowest compliance (31/100), better than 11% of the 640 brands measured.

Marketing
12 campaigns

August – October 2026 · calculated on 22 November

Compliance

31 /100

better than 11% of the 640 brands measured

Deliverability

93 /100

better than 40% of the 640 brands measured

Technical

62 /100

better than 13% of the 640 brands measured

Experience

76 /100

better than 82% of the 640 brands measured

16 points to fix

Each line leads to the criterion in its family, with the excerpt that establishes it and how to fix it.

Priority

An open-tracking pixel is present

Criterion “No open-tracking pixel” · Compliance · on the last 3 campaigns

−30 pts
out of 30 in Compliance

```
<img border="0" width="1" height="1" alt="" src="https://link.sonos.com/q/***~~…
```

Open tracking is turned off in the tracking settings, at the campaign or account level.

Priority

The recipient has no control over tracking

Criterion “The recipient keeps control over tracking” · Compliance · measured on 12 campaigns

−20 pts
out of 20 in Compliance

A path separate from the unsubscribe link leads to a preference centre where the recipient can refuse tracking (opens, clicks) without unsubscribing.

Priority

Layout tables nested beyond the threshold

Criterion “A shallow template” · Technical · measured on 12 campaigns

−20 pts
out of 20 in Technical

Flatten the template: one content block per table, placed directly in the main column, with no wrapper table around each section.

Priority

The recipient's address is written into the message

Criterion “No recipient identifier in the message” · Compliance · on 1 of the 12 campaigns

−0.8 pts
out of 10 in Compliance

To review

No untracked path leads to the site

Criterion “An untracked path leads to the site” · Compliance · on all 12 campaigns

−10 pts
out of 10 in Compliance

To review

Some links lead nowhere

Criterion “Every link leads somewhere” · Technical · on all 12 campaigns

−10 pts
out of 10 in Technical

To review

Some tap targets are too small for a finger

Criterion “Tap targets large enough” · Experience · on all 12 campaigns

−10 pts
out of 10 in Experience

Secondary

Some links become invisible when images are blocked

Criterion “All links stay visible with images blocked” · Experience · on 6 of the 12 campaigns

−7.5 pts
out of 15 in Experience

Secondary

One-click unsubscribe is not announced as RFC 8058 defines it

Criterion “One-click unsubscribe, as defined by RFC 8058” · Deliverability · measured on 12 campaigns

−6.3 pts
out of 15 in Deliverability

Secondary

The message puts obstacles in the way of assistive technology

Criterion “The message stays readable with assistive technology” · Experience · measured on 12 campaigns

−5.4 pts
out of 20 in Experience

Secondary

No address allows a reply to the message

Criterion “The message says who is writing and under which rules” · Compliance · measured on 12 campaigns

−5 pts
out of 15 in Compliance

Secondary	**The message reads poorly without its images or does not announce itself in the inbox** Criterion “The message makes sense without its images, from the inbox on” · Experience · measured on 12 campaigns	**−4.2 pts** out of 25 in Experience
Secondary	**Unsubscribing is not possible or not announced** Criterion “Unsubscribing is possible and announced” · Compliance · measured on 12 campaigns	**−3.1 pts** out of 15 in Compliance
Secondary	**The HTML exceeds Gmail's clipping threshold** Criterion “HTML under Gmail's clipping threshold” · Technical · on 1 of the 12 campaigns	**−2.1 pts** out of 25 in Technical
Secondary	**The message cannot be rendered outside HTML** Criterion “The message can be rendered outside HTML” · Experience · measured on 12 campaigns	**−1.7 pts** out of 15 in Experience
Secondary	**The HTML shows formal deviations** Criterion “Well-formed HTML” · Technical · measured on 12 campaigns	**−0.3 pts** out of 15 in Technical

8 criteria met, including « DKIM signature validated » and « No remote stylesheet ». They are listed in their family, below.

Every send, at the time it arrived

One dot per message received by our subscription since August. Tap a dot to open it; the arrows move from one send to the next.

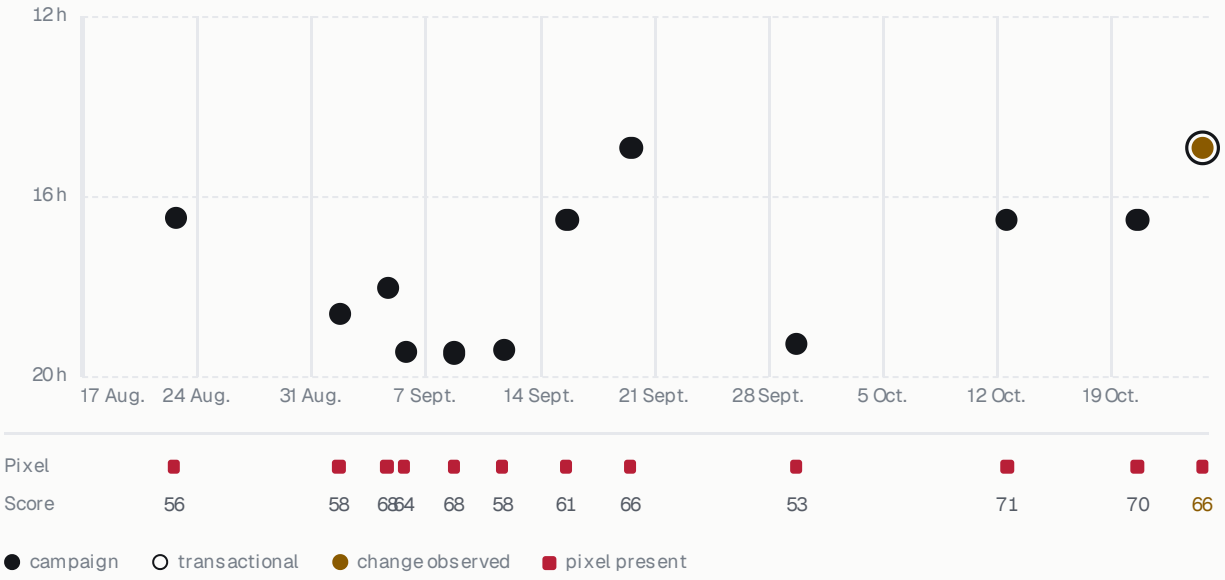
Technical reading of the send of Oct. 24, 2026 →

12
campaigns in 9 weeks
about one a week, from August to October

Tuesday
favourite sending day
5 of the 12 campaigns

16 h – 20 h
arrival window
10 of the 12 campaigns

24 Oct.
last send received
« Et si la période des fêtes commençait plus tôt ? »



Campaign 12 of 12

Saturday 24 Oct., 14:55

Et si la période des fêtes commençait plus tôt ?

Type Marketing campaign

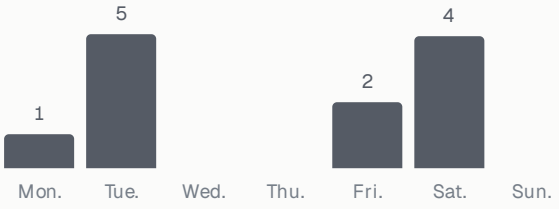
Score 66 / 100

Pixel Present, detected by its size

Change observed on this send, to be confirmed by the next one.

Sending day

Tap a bar to find its sends on the timeline.



Arrival time

Hour by hour, on the 12 campaigns.



1 change observed since August

Each campaign is compared with the previous one, criterion by criterion.

24 Oct. The detail of this change, criterion by criterion, is reserved for the Pro version.

to be confirmed by the next send · the per-send score goes from 56 to 66

Criteria in detail

The 24 criteria + 1 bonus

8 met · 10 partly met · 6 not met · 0 not observable

31
out of 100

Compliance

These checks cover what the send imposes on the recipient and what it leaves them: measurement of their behaviour, ways to leave, tracking of their objection.

Tracking pixels: the CNIL rule · Method, Compliance family

better than 11% of the 640 brands measured

The calculation · 31 pts out of 100 — 3 partly met · 3 not met

30 | 15 | 20 | 15 | 10 | 10

Weight of each criterion in the score.

No open-tracking pixel — Not met — 0/30 pts

Open-tracking pixel detected on the last 3 campaigns

0 points out of 30 — met on 0 of the last 3 campaigns.

An invisible image tells the sending platform that the message was opened, when, and from which device: this is individual tracking of reading behavior, and the recipient sees none of it. The message does not say whether they consented or objected — that choice lives in the sending platform, not in the email.

Served from `sonos.com`.

The excerpt that establishes it

```
<img border="0" width="1" height="1" alt="" src="https://lin
k.sonos.com/q/***~~/AAQRxRA~/***~~">
```

How to fix it

Open tracking is turned off in the tracking settings, at the campaign or account level. Look for “open tracking”.

Turning it off loses the open rate — a measure already largely distorted by mailbox privacy protections, which preload images — and changes nothing about the click rate.

Met when no tracking pixel is present. A single pixel is enough for the criterion not to be met on an email.

CNIL 14/04/2026·LIL art.82 · PM-PRIV-001 · The detection rule

Loi Informatique et Libertés, article 82 (https://www.legifrance.gouv.fr/loda/article_lc/LEGIARTI000037813978/)

CNIL, délibération n° 2026-042 du 12 mars 2026, publiée au JO le 14 avril 2026 — champ d'application (https://www.cnil.fr/sites/default/files/2026-04/recommandation-pixels_de_suivi.pdf)

CNIL, foire aux questions du 22 juillet 2026 (https://www.cnil.fr/fr/faq-recommandation-pixels-courriers-electroniques)

CNIL, délibération n° 2026-042 du 12 mars 2026, publiée au JO le 14 avril 2026 — retrait du consentement (https://www.cnil.fr/sites/default/files/2026-04/recommandation-pixels_de_suivi.pdf)

Unsubscribing is possible and announced — Partly met — 11.9/15 pts

No unsubscribe page announced in the header (5 of 12 campaigns concerned) (1 of 2 measures met)

11.9 points out of 15 — share of observations met across 12 campaigns.

How to fix it

The unsubscribe link goes in the body of the message, visible without excessive scrolling, and the `List-Unsubscribe` header is set in the sending settings of your email platform (“unsubscribe header”, “List-Unsubscribe header”). Most platforms add it by default; when it is missing, a transactional template or a direct SMTP send has dropped it.

An unsubscribe link does not increase unsubscribes: it replaces spam complaints, which weigh far more on the sender's reputation.

Met when the message announces unsubscribing in its headers, through a page rather than an email to write, and in its body. The detail says which of the two is missing. Not applicable to a transactional email.

What was measured — 1 met out of 2

- No unsubscribe page announced in the header (5 of 12 campaigns concerned) Partly met
- Unsubscribe link in the body on 12 campaigns Met

RFC 2369 · PM-PRIV-002

RFC 2369 — The Use of URLs as Meta-Syntax for Core Mail List Commands (https://www.rfc-editor.org/rfc/rfc2369)

The recipient keeps control over tracking

Not met

0/20 pts

The recipient has no control over tracking — none of the 2 measures is met

0 points out of 20 — share of observations met across 12 campaigns.

How to fix it

A path separate from the unsubscribe link leads to a preference centre where the recipient can refuse tracking (opens, clicks) without unsubscribing. Most email platforms offer this page; otherwise it goes in the template footer, with its own link, named for what it does (“manage my preferences”, “refuse tracking”).

The page takes an afternoon to set up and then serves every send. It is what the CNIL recommendation expects from an email that measures how its readers behave.

Two measures: does the unsubscribe link go through a tracker, and does a separate path lead to a preference center or to refusing tracking? Neither establishes that a refusal succeeds — checking would require following the link, which would record a click on the sending platform's side. They describe the control left to the recipient, not the result they would get.

What was measured — 0 met out of 2

- Tracked unsubscribe link on the 12 campaigns concerned Not met
- No separate path to refuse tracking on the 12 campaigns concerned Not met

CNIL 14/04/2026·Postmetry · PM-PRIV-003

The message says who is writing and under which rules

Partly met

10/15 pts

No address allows a reply to the message on the 12 campaigns concerned (2 of 3 measures met)

10 points out of 15 — share of observations met across 12 campaigns.

How to fix it

The footer of the message names the sender (company name, postal address) and links to its privacy policy with a direct link to the website, not through a tracking domain. These details go once into the base template and then appear in every send.

Nothing to lose: these lines already exist on the website; they only need to be carried over.

A commercial email must make it possible to identify the advertiser (CPCE, article L. 34-5), and the recipient must be able to know who processes their data. This indicator groups what a message can

show of it.

What was measured — 2 met out of 3

- The message names its sender on 12 campaigns Met
- No address allows a reply to the message on the 12 campaigns concerned Not met
- A link leads to the privacy policy on 12 campaigns Met

CPCE L.34-5 · directive 2000/31 art.6 · CAN-SPAM · PM-PRIV-004

An untracked path leads to the site

Not met

0/10 pts

Every link to the site goes through a tracker on the 12 campaigns concerned

0 points out of 10 — met on 0 of 12 campaigns concerned.

A recipient who simply wants to visit the site has no option but to go through the click counter.

How to fix it

At least one link in the message points directly to the brand's domain, without going through the platform's redirect domain: the logo, the legal notice or the privacy policy will do. In the editor this is set link by link ("do not track this link", "disable click tracking") or through an exclusion list in the account settings.

An untracked link does not count in measured clicks; choosing the logo or the footer takes nothing away from the clicks that matter.

Met when at least one link in the message leads to the brand's site without going through a click counter.

Postmetry · PM-PRIV-005

No recipient identifier in the message

Partly met

9.2/10 pts

The recipient's address is written into the message (1 of 12 campaigns concerned)

9.2 points out of 10 — met on 11 of 12 campaigns concerned.

Base64-encoded or hashed, it is still the address: a hash is recovered by hashing a list of known addresses. Placed in a URL or a header, it travels wherever the message goes — redirect server logs, analytics tools, browser history.

The excerpt that establishes it

```
header:X-MSFBL adresse:base64
```

How to fix it

Links carry no email address, contact identifier or automatic login token in their parameters. In the email platform, these come from merge variables inserted into URLs (`?email={{contact.email}}`, `?uid=…`): remove them from the template's links, and turn off login-by-link if it is offered.

The platform still identifies the recipient for tracked clicks; what changes is that the address no longer travels in clear to the website, its analytics and its partners.

Met when the recipient's address appears — neither in clear, nor encoded, nor hashed — in no URL and no proprietary header. Addressing headers do not count: they carry it by design.

Postmetry · RGPD art.4 en repère · PM-PRIV-020

Deliverability

93
out of 100

These checks read the authentication verdict set by our server when the message arrived. This verdict is dated by construction: we never recalculate it, which would query today's DNS rather than the DNS of the day the email was sent.

Gmail sender requirements ↗ (https://support.google.com/a/answer/81126)
Yahoo requirements ↗ (https://senders.yahooinc.com/best-practices/) Method, Deliverability family
better than 40% of the 640 brands measured

The calculation · 79 pts out of 85, scaled to 100 — 5 met · 1 partly met



Weight of each criterion in the score.

DKIM signature validated — Met — 20 pts

Valid DKIM signature on 12 campaigns

20 points out of 20 — met on 12 of 12 campaigns concerned.

Met when our receiving server validated the DKIM signature of the email.

RFC6376·RFC8601 · PM-DELIV-001
RFC 6376 — DomainKeys Identified Mail (DKIM) Signatures (https://www.rfc-editor.org/rfc/rfc6376)
RFC 8601 — Message Header Field for Indicating Message Authentication Status (https://www.rfc-editor.org/rfc/rfc8601)

DMARC alignment validated — Met — 20 pts

DMARC alignment verified on 12 campaigns

20 points out of 20 — met on 12 of 12 campaigns concerned.

Met when the domain shown in the sender matches the one that authenticated the message.

RFC9989 · PM-DELIV-002
RFC 9989 — Domain-Based Message Authentication, Reporting, and Conformance (DMARC) (https://www.rfc-editor.org/rfc/rfc9989)

DMARC policy that helps keep out some impersonation — Met — 15 pts

Active DMARC policy on 12 campaigns

15 points out of 15 — met on 12 of 12 campaigns concerned.

Met when the published policy is “reject” or “quarantine”. A “none” policy asks nothing of mail providers: it is published with no effect on messages that impersonate the domain.

RFC9989§4.7 · PM-DELIV-003 · RFC 9989 — section 4.7, “p” tag (https://www.rfc-editor.org/rfc/rfc9989#section-4.7)

No SPF failure — Met — 10 pts

No SPF failure on 12 campaigns

10 points out of 10 — met on 12 of 12 campaigns concerned.

Met when SPF does not fail. An SPF “none” alongside a valid DKIM and DMARC is a common and legitimate configuration: it is not penalized.

RFC7208 · PM-DELIV-004

RFC 7208 — Sender Policy Framework (SPF) for Authorizing Use of Domains in Email (https://www.rfc-editor.org/rfc/rfc7208)

One-click unsubscribe, as defined by RFC 8058

Partly met

8.7 / 15 pts

One-click unsubscribe missing or incomplete — none of the 2 measures is met across all 12 campaigns

8.7 points out of 15 — share of observations met across 12 campaigns.

How to fix it

Two headers are added to every marketing send: `List-Unsubscribe` with an https URL, and `List-Unsubscribe-Post: List-Unsubscribe=One-Click`. Platforms that support them turn them on in the sending settings; the URL must accept a POST request and unsubscribe without an intermediate page.

Gmail and Yahoo have required it from bulk senders since 2024; it does not apply to transactional messages.

Met when the “List-Unsubscribe” header carries an https address and “List-Unsubscribe-Post” is exactly “List-Unsubscribe=One-Click”. This is what Gmail and Yahoo require of bulk senders: the mailbox's button then acts without opening a page. Not applicable to a transactional email.

What was measured — 0 met out of 2

- The unsubscribe header carries no https address (5 of 12 campaigns concerned) Partly met
- One-click unsubscribe not announced (5 of 12 campaigns concerned) Partly met

RFC 8058 · Gmail et Yahoo · `PM-DELIV-005`

A DKIM signature that covers what matters

Met

5 pts

The DKIM signature covers what matters in the message on 12 campaigns

5 points out of 5 — share of observations met across 12 campaigns.

What the signature covers, not only that it passes: an algorithm accepted by RFC 8301, the whole body signed, the From, Subject, Date and List-Unsubscribe headers signed, a signature not expired on receipt. Not applicable without a DKIM signature.

What was measured — 3 met out of 3

- Accepted signing algorithm on 12 campaigns Met
- Whole body signed on 12 campaigns Met
- Essential headers signed on 12 campaigns Met
- Signature valid on receipt Not applicable

RFC 6376 · RFC 8301 · `PM-DELIV-006`



Technical

These checks cover what email clients actually do with the message: truncation, style blocks removed, resources never loaded. Each threshold states where it comes from: the documented behaviour of an email client, a specification, or our own method.

Support by email client (caniemail) ↗ (https://www.caniemail.com/) Method, Technical family

better than 13% of the 640 brands measured

The calculation · 53 pts out of 85, scaled to 100 — 2 met · 2 partly met · 2 not met



Weight of each criterion in the score.

HTML under Gmail's clipping threshold

Partly met — 22.9/25 pts

HTML over Gmail's clipping threshold (1 of 12 campaigns concerned)

22.9 points out of 25 — met on 11 of 12 campaigns concerned.

How to fix it

Weight comes down by removing unused CSS, deleting duplicated hidden blocks (mobile and desktop versions of the same content), removing comments and Outlook conditional code that is no longer needed, and embedding no base64 images. Most editors show the HTML weight before sending.

Above 102 KB, Gmail clips the message and shows “View entire message”: the footer, the legal notices and the unsubscribe link drop out of the first read.

Met when the HTML part stays under 102 KB. Beyond that, Gmail cuts off the end of the message — and the end is where the unsubscribe link and the notices are.

Gmail · PM-TECH-001

A shallow template

Not met — 0/20 pts

Layout tables nested beyond the threshold on the 12 campaigns concerned (0 of 1 measures met)

0 points out of 20 — share of observations met across 12 campaigns.

How to fix it

Flatten the template: one content block per table, placed directly in the main column, with no wrapper table around each section.

In a block-based editor, nesting usually comes from a section placed inside another, or a column inside a column. It is fixed once, in the template, not campaign by campaign.

The technical reading of the email gives the measured nesting and its threshold: it tells you when the fix has taken effect.

Met when layout tables are nested no more than 6 levels deep. Beyond that, the Word engine shared by desktop Outlook and the diverging clients each render the template their own way.

What was measured — 0 met out of 1

- Layout tables nested beyond the threshold on the 12 campaigns concerned — Not met

Postmetry · PM-TECH-002

Well-formed HTML

Partly met

14.7/15 pts

Repeated identifiers (1 of 12 campaigns concerned) (3 of 4 measures met)

14.7 points out of 15 — share of observations met across 12 campaigns.

How to fix it

Form errors (unclosed tags, duplicated attributes, invalid table/div nesting) come from blocks pasted between editors or from hand edits in the code. Run the HTML through a validator before sending, and fix it at the source in the template rather than in each campaign.

Malformed HTML renders differently from one email client to another, and it is the most common cause of a broken display in Outlook or on mobile.

A doctype, a character set declared in the document, balanced tags and unique identifiers. Each client repairs incomplete markup its own way, which is what makes rendering unpredictable. End tags that HTML makes optional do not count.

What was measured — 3 met out of 4

- Doctype declared on 12 campaigns — Met
- Character set declared in the HTML on 12 campaigns — Met
- Balanced tags on 12 campaigns — Met
- Repeated identifiers (1 of 12 campaigns concerned) — Partly met

WHATWG · PM-TECH-030

Every link leads somewhere

Not met

0/10 pts

Some links lead nowhere on the 12 campaigns concerned

0 points out of 10 — met on 0 of 12 campaigns concerned.

How to fix it

Every link has an absolute https target; no `href="#"`, no `href=""`, no relative link and no `mailto:` without an address. Empty links most often come from a block copied from an earlier template, or from a button whose URL was never filled in in the editor.

An empty link loses the click and signals a message put together in a hurry; the fix is a review of the link list before sending, which most editors offer.

Met when no link is empty, reduced to "#" or written as "javascript:". Such a link leads nowhere, and most clients neutralise it. Not applicable if the message contains no link.

Postmetry · PM-TECH-031

No remote stylesheet

Met

10 pts

No remote stylesheet on 12 campaigns

10 points out of 10 — met on 12 of 12 campaigns concerned.

Met when the message calls no external stylesheet, through "link" or "@import". Several clients never load them. A font stylesheet does not count: without it, the text falls back to another font.

caniemail · PM-TECH-020 · <link> in an email — support by client (https://www.caniemail.com/features/html-link/)

The message follows the shape of an email Met 5 pts

The message follows the shape of an email on 12 campaigns

5 points out of 5 — share of observations met across 12 campaigns.

Lines of 998 bytes at most, readable Message-ID and Date, a character set announced on every text part, a transfer encoding consistent with the content (RFC 5322, RFC 2045). Most servers tolerate these deviations, each in its own way.

What was measured — 5 met out of 5

- Lines of 998 bytes at most on 12 campaigns Met
- Well-formed Message-ID on 12 campaigns Met
- Readable date on 12 campaigns Met
- Character set announced on every text part on 12 campaigns Met
- Consistent transfer encoding on 12 campaigns Met

RFC 5322 · RFC 2045 · PM-TECH-010



Experience

Four questions about what becomes of the message once received: does it stay understandable, can the recipient still act, can a client render it, can a screen display it. Automatic detection only covers what is declared in the message.

WCAG 2.2 ↗ (https://www.w3.org/TR/WCAG22/) Method, Experience family

better than 82% of the 640 brands measured

The calculation · 76 pts out of 100 1 met · 4 partly met · 1 not met · 1 bonus



Weight of each criterion in the score.

The message makes sense without its images, from the inbox on Partly met 20.8/25 pts

Preheader missing, too short or too long (4 of 12 campaigns concerned) (1 of 2 measures met)

20.8 points out of 25 — share of observations met across 12 campaigns.

How to fix it

A preheader of 40 to 130 characters, in real text, follows the subject in the inbox; every meaningful image has an `alt` attribute that says what it shows; the main message is in text, not inside an image. In the editor, the preheader is a dedicated field, and the `alt` is filled in image by image.

Half of readers see the message without images when it first opens. An `alt` and a preheader take a minute per campaign.

Met when the message keeps at least 200 readable characters with images blocked, and a preheader of 40 to 130 characters announces it in the message list. Without a preheader, the inbox shows the first text of the body instead — often “View in browser”.

What was measured — 1 met out of 2

- At least 200 characters remain readable with images blocked on 12 campaigns Met
- Preheader missing, too short or too long (4 of 12 campaigns concerned) Partly met

Postmetry · PM-EXP-001

The message can be rendered outside HTML

Partly met

13.3/15 pts

The text version carries less than 80% of the links (4 of 12 campaigns concerned) (2 of 3 measures met)

13.3 points out of 15 — share of observations met across 12 campaigns.

How to fix it

The text version (`text/plain`) comes with the HTML and carries the content and the links, not just a sentence saying “open this message in your browser”. Email platforms generate it from the HTML when the option is on (“auto-generate plain text”).

This is the version that watches, screen readers and some business clients read; spam filters also use it, comparing the two versions.

Met when a text version comes with the email and carries the essentials: at least 60% of its text and 80% of its links. A client that does not display HTML falls back on it; reduced to “view the web version”, it renders nothing.

What was measured — 2 met out of 3

- A plain-text version accompanies the message on 12 campaigns — Met
- The text version carries at least 60% of the text on 12 campaigns — Met
- The text version carries less than 80% of the links (4 of 12 campaigns concerned) — Partly met

Postmetry · PM-EXP-002

All links stay visible with images blocked

Partly met

7.5/15 pts

Some links become invisible with images blocked (6 of 12 campaigns concerned)

7.5 points out of 15 — met on 6 of 12 campaigns concerned.

How to fix it

Every important action (main button, unsubscribe) exists as text or as an HTML button, not only as a clickable image. For an image button, an `alt` that names the action and a background colour on the cell keep the area visible even without the image.

With images blocked, an image button becomes an empty rectangle: the reader does not know where to click.

Met when no link is carried by a single image without alternative text: such a link leaves nothing on screen. Not applicable if the message contains no links.

Postmetry · PM-EXP-003

Tap targets large enough

Not met

0/10 pts

Tap targets under the retained size on the 12 campaigns concerned

0 points out of 10 — met on 0 of 12 campaigns concerned.

How to fix it

Links and buttons are at least 24 px tall, with space between two neighbouring links; an HTML button (a table cell with background and padding) reaches that size without an image. Small footer links are separated by a line break rather than by a |.

On a phone, a target smaller than a finger gets missed or the tap lands next to it; 24 px is the WCAG 2.2 level AA minimum.

Met when no sized tap target falls below 24 px a side (WCAG 2.2, criterion 2.5.8). Only targets with a declared dimension are measured; the criterion's exceptions — a target within a line of text, sufficient spacing — are not. Not applicable if the message declares no dimensions.

WCAG 2.2 — 2.5.8 · PM-EXP-004

WCAG 2.2 — Target Size (Minimum), success criterion 2.5.8, level AA (https://www.w3.org/TR/WCAG22/#target-size-minimum)

The message stays readable with assistive technology

Partly met

14.6/20 pts

The message puts obstacles in the way of assistive technology — 1 of 4 measures met

14.6 points out of 20 — share of observations met across 12 campaigns.

How to fix it

Four fixes, all in the template: declare the message language on the `<html>` tag (`lang="en"` for an email in English), describe each content image in its `alt` attribute, mark layout tables with `role="presentation"`, and write links that say where they lead rather than “click here”.

The criterion detail shows which ones are missing from your emails; the others are already met.

A decorative image — divider, spacer — keeps an empty `alt=""`: that is what keeps it silent, not an oversight.

Declared language, described content images, layout tables marked as such, link texts that say where they lead: what a screen reader needs to render the message. The detail says which of these measures is missing.

What was measured — 1 met out of 4

- Message language declared on 12 campaigns — Met
- Some content images are not described (10 of 12 campaigns concerned) — Partly met
- Layout tables announced as data tables (2 of 12 campaigns concerned) — Partly met
- Some links do not say where they lead (1 of 12 campaigns concerned) — Partly met

WCAG 2.2 · RGAA · PM-EXP-005

HTML Standard — The lang and xml:lang attributes (https://html.spec.whatwg.org/multipage/dom.html#the-lang-and-xml:lang-attributes)

HTML Standard — Requirements for providing text to act as an alternative for images (https://html.spec.whatwg.org/multipage/images.html#alt)

The message declares its adaptation to screens

Met

15 pts

The message declares its adaptation to screens on 12 campaigns

15 points out of 15 — share of observations met across 12 campaigns.

Met when the message declares its viewport and its adaptation to screen width. Without them, it displays on a phone at its original width, and is read by zooming and scrolling sideways.

What was measured — 2 met out of 2

- Viewport declared on 12 campaigns Met
- Adaptation to screen width declared on 12 campaigns Met

W3C · PM-EXP-026 · CSS Device Adaptation — the viewport tag (https://www.w3.org/TR/css-device-adapt-1/) Media Queries Level 4 (https://www.w3.org/TR/mediaqueries-4/)

Dark mode declared

Bonus point earned

+5 pts

The message declares its support for dark mode on 12 campaigns

5 points out of 5 — met on 12 of 12 campaigns concerned.

Earned when the message declares `color-scheme` or a `prefers-color-scheme` rule. No standard requires it — clients that force dark mode invert the colors themselves — but declaring it leaves control to the template rather than to the mail client.

caniemail · PM-EXP-027

FINDINGS OUTSIDE SCORING

Observed, not scored

These findings are not part of any score: their threshold has no citable source. They are still shown in full.

Every link in the message goes through a tracker

recognized by a tracking subdomain under the brand's name

Each click is recorded and tied to the recipient before being redirected. No link leads directly to the site: there is no way to visit the brand from this message without being measured.

▼ The evidence — excerpt from your email

```
https://link.sonos.com/f/a/***~~/AAQRxRA~/***
```

```
https://link.sonos.com/f/a/***~~/AAQRxRA~/***
```

```
https://link.sonos.com/f/a/***/AAQRxRA~/***
```

Does this address really send Sonos's emails?

DKIM d=con.sonos.com · SPF pass · DKIM pass · DMARC pass · 12 campaigns

Across 12 campaigns from Sonos received at our addresses since August 2026:

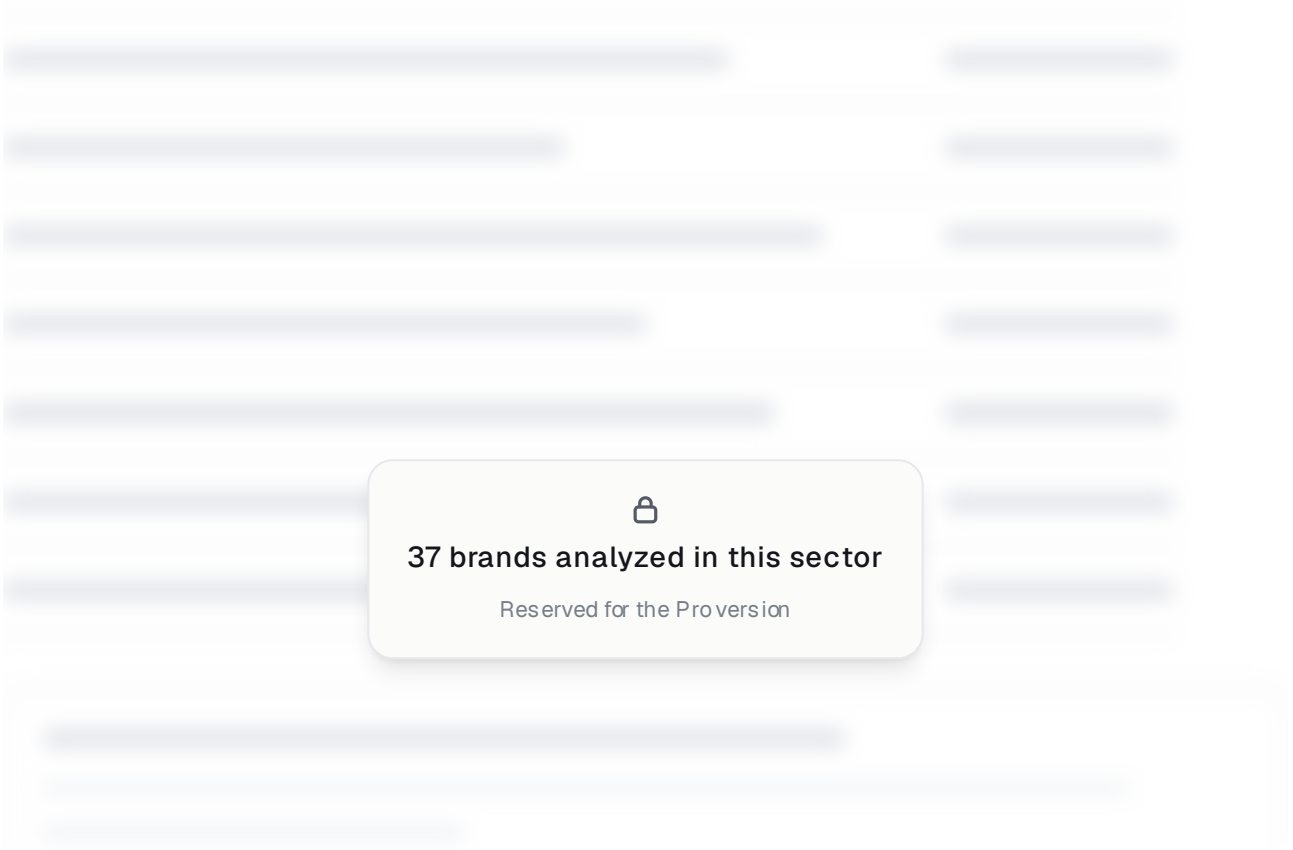
From field	`no-reply@con.sonos.com` · 12 of 12
DKIM signing domain (d=)	`con.sonos.com` · 12 of 12
Verdict on receipt	**SPF** pass · 12 of 12 **DKIM** pass · 12 of 12 **DMARC** pass · 12 of 12

The verdict is the one the receiving server wrote in the Authentication-Results header when the message arrived: it is read, never recomputed.

These findings describe the emails received at our addresses. They say nothing about a message received elsewhere: the From field can be written freely, and only the headers of the message you received show the path it took.

Sector comparison

High-tech & electronics — 37 brands with at least one campaign analyzed. The shares below are counted on them, never on the catalog.



37 brands analyzed in this sector

Reserved for the Pro version

Reading notes

How to read this page

01 **A criterion that is not observable or not applicable leaves the calculation.** It stays listed, never counted as zero: its weight leaves the denominator rather than weighing as a failure.

02 Each line describes an **observable finding**, with the excerpt that establishes it. No legal qualification is ever attached to it.

03 The measurements come from **deterministic analyzers**: the same message always gives the same result, and a disputed finding can be redone identically from the archive.

04 Every share is published **on an observed basis**, and names it: “26 of 30 brands analyzed.” A brand with no email received enters no denominator.

05 The **deliverability score is borrowed**: its verdict comes from the server that received the message. All the other families come from our own analyzers.

Does this analysis speak to you?

Let's go through it together, in 20 minutes.

We go over the 16 points with you, the evidence for each and the order in which to fix them. By video call, no commitment.

Pick a time slot : https://cal.com/noam-ouaknine-ecibnn/20min (https://cal.com/noam-ouaknine-ecibnn/20min)

Get Sonos's changes

One email when a criterion changes state, nothing else.

Do you work at Sonos?

Claim the brand: transactional emails, alerts, dated evidence.

The Pro version

Full history, before and after, alerts.

This report can also be read online, with a preview of each email:

https://postmetry.com/en/marque/sonos/